



CLARIFICATION ON DVV METRIC LEVEL DEVIATIONS			
Criteria	5. Student Support and Progression		
Key Indicator	5.1. Student Support		
Metric	The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases <ol style="list-style-type: none">1. Implementation of guidelines of statutory/regulatory bodies2. Organisation wide awareness and undertakings on policies with zero tolerance3. Mechanisms for submission of online/offline students' grievances4. Timely redressal of the grievances through appropriate committees		
DVV Findings	<ol style="list-style-type: none">1. HEI is requested to kindly provide circular/web-link/ committee report justifying the objective of the metric.2. Kindly provide statutory regulations/norms of UGC/SRA to be provided.		
HEI Response	<ol style="list-style-type: none">1. HEI provided circular/web-link/ committee report justifying the objective of the metric.2. HEI provided statutory regulations/norms of UGC/SRA		
Links to relevant Document	statutory regulations/norms and committee report	Academic Year 2022-23	View Document
		Academic Year 2021-22	View Document
		Academic Year 2020-21	View Document
		Academic Year 2019-20	View Document
		Academic Year 2018-19	View Document